

United States Postal Service®

INDUSTRYALERT

December 27, 2021

[INCIDENT # 6438740] PostalOne! System: eDoc Submission with Mailing Date on or before 12/26/2021

The USPS has identified an issue for **“eDoc Submission”**. Some mailers who are submitting Mail.dat, Mail.XML and Postal Wizard with Mailing Date on or before **12/26/2021** are getting an error message.

Ticket number **INC # 6438740** has been assigned to track this issue.

Mail should be released under the PostalOne! Contingency Plan until the issue is resolved:
[PostalOne!® Contingency Plan | PostalPro \(usps.com\)](#)

Please do not hold any mailings that are impacted with this issue.

We apologize for any inconvenience.

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